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## REQUEST FOR A CERTIFICATION PROPOSAL.

IBD sends the applicant a Commercial Proposal Request Form, with the aim of collecting all the information necessary to understand the operator's demand and offering him a personalized business service. Based on these data, the Commercial Proposal is prepared, being sent the necessary procedures and documents.

CUSTOMER REGISTRATION IN IBD A ND BEGINNING OF CERTIFICATION PROCEDURE: IBD SENDS THE ORGANIC MANAGEMENT PLAN (PMO) FORM AND THE INFORMATION NECESSARY FOR INSPECTION.

The Organic Management Plan is a form that must be completed by the operator and should serve as an "annual production plan or manual". The operator must have this well-structured plan for the unit to be IBD certified. Please notr that it has to be fully filled in according to the scope of certification requested and, if there are any questions, please contact us! The IBD will evaluate the reported data, release and carry out the inspection. **\*The inspection will only be released after PMO approval by IBD.** 

# EVALUATION OF REPORT AND CERTIFICATION DECISION.

The evaluation of the report and the certification decision give credibility to the process. The evaluation is carried out by a third person who was not involved in the process up to that point.

# IN THE ABSENCE OF NON-COMPLIANCE.

The "Certification Notification" document is issued and the Organic Certificate of Conformity is granted.

From this moment on, the use of the organic product seal is allowed.

# QIMAIBD

#### **12** SIGNING OF THE COMMERCIAL PROPOSAL.

The operator signs the Commercial Proposal validating the contract, which is the part of the proposal, available at: https://www.ibd.com.br/contracts/

# **CONDUCTING INSPECTION AND REPORTING.**

The inspection seeks evidence of the information presented by the operator in the PMO to attest to its compliance with the requirements of the organic certification standards requested. After the IBD inspection is released, your information (such as location, certification scope, filled PMO, and others) is sent to the inspector so that it can plan it in advance and inform\_the IBD and the operator when it intends to perform it. The inspector MUST submit the inspection plan, the model provided by the IBD, BEFORE performing the inspection. After carrying out the inspection, the auditor must send us the report so that it can be evaluated and the certification process can proceed to the final stages.

## IN THE PRESENCE OF NON-COMPLIANCE.

The operator has a deadline to submit corrections and/or corrective actions as reported during the inspection and as requested by the IBD. These fixes will be evaluated internally. After that, and if the corrections are approved by the IBD, the document "Notification of Resolution of Nonconformity" is issued and the Certificate of Organic Conformity according to Brazilian standards is granted.

From that moment on, the use of the organic product seal is allowed.

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